

Frequently Asked Questions



Are there entrance fees to the gardens?

- All gardens in the city of Greensboro are free.

When are the gardens open to the public?

- January - February 8am - 5pm
- March - April 8am - 7pm
- May - August 8am - 8pm
- September - October 8am - 7pm
- November - December 8am - 5pm

How do I reserve or rent space for an event at a garden?

- To inquire about space rentals and/or reserving space for an event, please visit the City of Greensboro's Parks and Recreation [website](#) for details. You may also call the reservation line at 336-373-7960 or send an email to events@greensboro-nc.gov.

Do I need a permit to take photos in the gardens?

- The City of Greensboro Parks and Recreation Department welcomes and encourages all residents and guests to visit and capture their experiences by taking pictures. We're proud to showcase our beautiful parks and award winning botanical gardens, made possible by Greensboro's residents and our partners like Greensboro Beautiful Inc. To help protect these investments and to allow uninterrupted public visits, we require professional photographers, or photographers receiving payment for their services, to obtain a permit. This allows the City to understand and coordinate the potential impacts on the facility, ensure that the requested space is reserved, and to minimize potential distractions to those enjoying the park or garden.

To apply for a permit or to review the rules and regulations, please download [this document](#).

Can I bring my pet to the gardens?

- Dogs are welcome in the gardens in specified areas and are required to be leashed. For full detail of this policy and all other rules and regulations governing the use of the City of Greensboro Parks and Recreation areas within or outside the city limits please view and download the policies [here](#).

Are wheelchairs available for use or rent at any of the gardens?

- All gardens are ADA accessible. However, the City of Greensboro does not provide wheelchairs for use or rent.

How do I purchase a memorial tree or paver to honor a loved one?

- For more information on GBI's memorial and honor tree program, please click [here](#). To order a paver to be placed in one of the city's gardens, please click [here](#).

Frequently Asked Questions

How do I request a speaker or tour of the gardens?

- To request a speaker, garden tour, or display at an exhibit, complete the request form on the [website](#). If you have questions about speaker requests, tours, or displays, please email gardens@greensborobeautiful.org and urbanforestry@greensborobeautiful.org.

Does GBI provide grants for tree plantings?

- For all inquiries regarding GBI's urban forestry initiatives, please email urbanforestry@greensborobeautiful.org.

How can I get a memorial bench to honor a loved one?

- There is currently a waitlist for bench sponsorships through GBI. If you would like more information or would like to be placed on the waitlist, please email info@greensborobeautiful.org.

How close is parking to the entrance of the garden?

- Please contact the specific garden you wish to visit for this information.
 - [Tanger Family Bicentennial Garden](#) 336-373-2199
 - [Bog Garden at Benjamin Park](#) 336-373-5888
 - [Greensboro Arboretum](#) 336-373-4334
 - [Gateway Gardens](#) 336-373-2199

How or where do I register a complaint or concern?

- Please contact the garden staff where you would like to register your complaint or concern.
 - [Tanger Family Bicentennial Garden](#) 336-373-2199
 - [Bog Garden at Benjamin Park](#) 336-373-5888
 - [Greensboro Arboretum](#) 336-373-4334
 - [Gateway Gardens](#) 336-373-2199

How can I get involved with litter cleanup initiatives?

- For more information about GBI's litter cleanup initiatives, please visit our [website](#). If you have further questions, please email cleancommunity@greensborobeautiful.org.

How can I become a vendor for a garden event?

- For all inquiries regarding garden events, please email events@greensborobeautiful.org.

When and where do I pick up my Holiday Greenery Festival order?

- For all inquiries regarding the Holiday Greenery Festival, please email holidaygreenery@greensborobeautiful.org. We look forward to seeing you on Sunday, December 5 for pick-up at Lewis Recreation Center, 3110 Forest Lawn Drive. Detailed instructions for picking up your items will be emailed in advance.

What are the volunteer opportunities with GBI?

- To find out about upcoming volunteer opportunities with GBI, please visit our [volunteer page](#).

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Are drones allowed in the gardens?

- For full detail on the City of Greensboro's drone policy and all other rules and regulations governing the use of the City of Greensboro Parks and Recreation areas within or outside the city limits please view and download the policies [here](#).